



# **HEALTH PROTOCOL COVID 19**

**Document available to the public**

## Establishment

<b>SOCIAL REASON</b>	PARADIS LATIN
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## General measures: prior communication to the public

### Measures implemented

- Availability of the health protocol to the public for information on request
- Reminder on the internet and at the entry of the establishment of obligations within the Institution
- Sending an email when booking reminding the establishment's obligations
- Information on modified or canceled services (changing rooms, etc.)
- Reminder of the obligation to wear a mask for the public over 11 years old
- Information on room placement (groups without distancing limited to 9 people)
- Information on the establishment of queues and visitor routes in the establishment
- Information on the installation of protective screens and hydroalcoholic gel distribution point
- Information on room ventilation and ventilation
- Information on cleaning and disinfection protocols
- Information on the possibility of entering the establishment earlier
- Informing the public beforehand (website, official communications, etc.) of the closing of the cloakroom and the impossibility of accessing the establishment with objects such as suitcase, motorcycle helmets, etc.



**In accordance with its internal regulations and its general conditions of sale, the establishment reserves the right to prohibit access to the establishment or to request the definitive exit from the establishment to any person not respecting the instructions of this present. health protocol.**

## **General measures: heating / ventilation / air conditioning**

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- Natural ventilation allowing air renewal without sheath, duct, filter, etc. :  
Opening of the hall's outlets before each performance
- Keeping the room blowing with fresh air

## **Management of a COVID case**

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### **Measures implemented**

- Preparation of a checklist of the different symptoms
- Display in a strategic location of the contact details of occupational medicine and SOS Médecins
- Isolation and surveillance of the person until their care
- Immediate wearing of the mask by the potentially infected person
- Calling a doctor for medical advice
- Ventilation of the premises when the potentially infected person leaves
- Cleaning and disinfection of all premises and equipment used by the person
- Reminder of barrier gestures to all staff
- Reinforced symptom monitoring of all staff

## **Establishment access: outside queues**

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### **Measures implemented**

- Display recalling barrier gestures and instructions within the establishment
- Installation of markings on the ground (sticker or paint) allowing physical distancing on the sidewalk and free passage of residents leaving their building
- Communication allowing the arrival of the public to be spread over time
- Installation of posts to mark out entrances, exits, disabled access

## **Establishment access : personal effects control area**

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### **Measures implemented**

- Reminder of the obligation to wear a mask for the public over 11 years old
- Wearing of mask and visor by personnel in charge of checking personal effects
- Installation of the mask by visitors as soon as they are presented to the agent
- No physical contact with spectators or their personal belongings
- Establishment of a hydroalcoholic gel distribution point for the public
- Obligation to disinfect hands by hydroalcoholic rubbing at the entrance to the establishment
- Sale of masks to people without a mask

## **Establishment access: Reception / Ticket office**

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### **Measures implemented**

- Installation of a protective screen (glass / plexiglass)
- Regular hand hygiene every half hour by staff
- Disinfection of TPE keyboards every half hour
- Disinfection of the counter before opening to the public

- Regular ventilation of the premises
- Physical distancing of staff in post
- Reminder of the obligation to wear a mask for the public over 11 years old

## **In the establishment: public changing rooms**

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### **Measures implemented**



- Informing the public beforehand (website, official communications, etc.) of the closing of the cloakroom and the impossibility of accessing the establishment with objects such as suitcase, motorcycle helmets, etc
- It is not possible to deposit large objects, even exceptional ones (helmets, suitcases, etc.) - the establishment reserves the right to deny access to the establishment to any person arriving with this type of object.

## **In the establishment: internal circulation**

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### **Measures implemented**

- Marking on the ground of the directions of movement (traffic signs on the right in the lower and upper part of the stairs)
- Installation of posts and cords to materialize the queues. In compliance with safety and evacuation rules.
- Wearing a mask compulsory for all trips
- Cleaning and disinfection of door handles and handrails before each opening to the public
- Display of the physical distance measurement and barrier gestures
- Installation of hydroalcoholic gel distribution points near the stairs

## **In the establishment: sanitary facilities**

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### **Measures implemented**

- Cleaning and disinfection before opening to the public and before the magazine
- Limitation of the number of people in the toilets (floor stickers, staff on the input to regulate)
- Queue organization and traffic direction
- Reminder of the obligation to wear a mask for the public over 11 years old
- Disposal of a single-use towel
- Setting up a hydroalcoholic gel distribution point
- Sale of masks at the entrance to the toilets
- Installation of bins reserved for masks in the toilets

## **In the establishment: meals and room service**

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### **Measures implemented**

- Hand hygiene before setting tables,
- Sufficient staff for room placement
- Wearing of mask and visor by staff
- 1 free seat or a linear meter to separate individuals and / or groups
- Marking on the ground of the directions of movement (entrances, exits) and use of contactless door openings
- Reminder of the obligation to wear a mask for the public over 11 years old for any travel
- Installation of a hydroalcoholic gel distribution point at the entrance to the room
- Implementation of menus by QR Code allowing consultation on smartphone

## **In the establishment: during the show**

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### **Measures implemented**

- Sufficient staff for room placement
- Wearing of the mask by staff and the public
- 1 free seat or a linear meter to separate individuals and / or groups
- Marking on the ground of traffic directions (entrances, exits)
- Reminder of the obligation to wear a mask for the public over 11 years old
- Exit organized by staff by row

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